

CHECKIN

HOTELES



HEALTH & SAFETY TRAVEL

Staff

- **Specific training** to all staff regarding prevention and hygiene.
- **PPE use**, following sanitary recommendations from WHO.
- **Creation of a safety and health committee** in all establishments.



Check-in



Implementation of a new **online check-in system**.



Contactless payment will be encouraged.



Room key sterilization.



New signalling with recommendations and indications for customers.



Rooms

- **Room cleaning and disinfection** with specific virucidal cleaning products.
- **Cleaning service** under customer's choice and request.
- **24h room sealing:** a day of inactivity from the leave of a customer's to another's arrival.
- **Specific cleaning and treatment** for the correct textile's sanitation.



During the stay



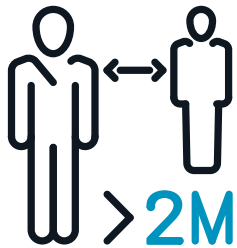
Cleaning and disinfection of common areas with specific virucidal products.



Daily ventilation of all common areas



Many hydro alcoholic hand sanitizing gel dispensers for customer's use



Occupancy limitations to ensure social distancing



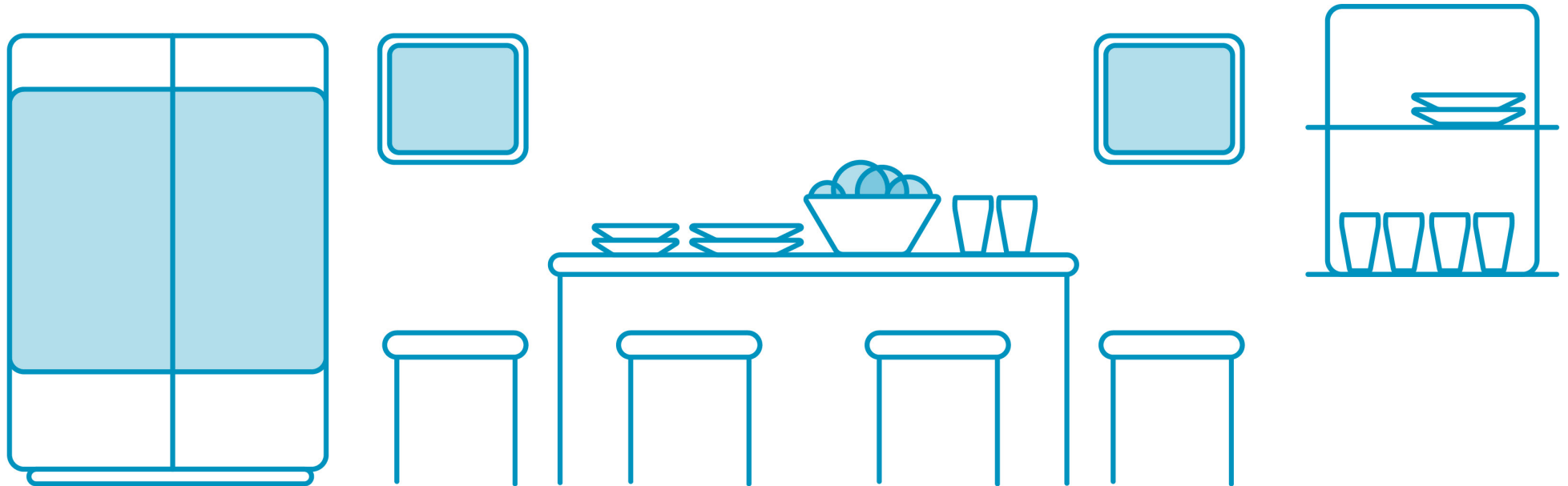
Increase of cleaning and disinfection registries to guarantee maximum water and surfaces' quality.



Gym and swimming pool use under previous booking, to limit the occupancy and ensure safe training and swimming.

Gastronomy

- **Occupancy limitations** in restaurants and bars.
- **Minimum distance** of 2 metres between tables.
- **Increase of opening hours** for our services.
- **Show cooking and individual buffets** will be encouraged.
- **Disinfection of all material and kitchenware** after every use.





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