



## MEASURES TO REDUCE HEALTH AND HYGIENE RISKS FOR HOTELS AGAINST COVID-19

At the **Don Juan Resort 4\*** and the **Don Juan Center 2\*** we are already preparing for the next opening after such a difficult situation for everyone.

From Don Juan Hotels we have established an action plan based mainly on order SND / 339/2020 of May 9, 2020 from the Ministry of Health in collaboration with the ICTE (Institute of Spanish Tourist Quality).

We have missed you very much and we look forward to welcoming you with all the confidence, as well as to guarantee the **safety** that you deserve, that's why we are carrying out a series of measures to prevent the risk against **Covid-19**.

- Reception area with **maximum limited capacity**.
- **Protective screens** at customer service desks.
- Staff with **individual protection material**, masks, gloves ...
- **Ozone machines** to disinfect and deodorize the environment.
- **Non-contact thermometer**.
- **Hydroalcoholic solution** for hand disinfection in each Hotel area.
- **Distance markers** at the reception desk- bars.
- **Disinfection** of pens, cards, POS terminals with each use ...
- Rooms disinfected before each check in.
- Buffet assisted by trained staff.
- Daily **temperature control** of all workers.
- **Local merchandise providers** that guarantee **protocols against Covid-19**.
- **Working protocols** in the kitchen from the reception of raw materials to the departure of the cooked dishes into the dining room.
- **Distance between tables** at the restaurant, bar and terraces.
- **Distance between loungers** in the pool area.

All staff have been trained to face the Covid-19, a **specific training** to qualify all workers in the use of PPE and know how to face all risks.

In addition, **Lloret de Mar** is working on a **Comprehensive Plan of prevention measures** that adapts the **safety and health protocols** throughout the municipality in areas as diverse as public roads, security, beaches, hotels, apartments, tourist homes, camping sites. , catering, commerce, sport, daytime leisure and night leisure, etc. with the aim of making Lloret de Mar **the safest possible destination**, fully prepared to receive visitors this summer, without leaving room for improvisation